



FEDERAL RESERVE BANK *of* KANSAS CITY

May 31, 2016

Supervision and Regulation (SR) Letter 16-10:

FFIEC Information Technology Examination Handbook - Retail Payment Systems Booklet

Attention: Chief Executive Officer of Each Tenth District State Member Bank, Holding Company, and Technology Service Provider

In Brief: The Federal Financial Institutions Examination Council (FFIEC), on behalf of its members, has released a new appendix, “Mobile Financial Services,” to the “Retail Payment Systems” booklet of the *FFIEC Information Technology Examination Handbook (IT Handbook)*.

Highlights: The new Appendix E provides guidance to examiners on reviewing a financial institution’s information technology oversight, administration, and risk management practices associated with activities and devices for mobile financial services. Electronic versions of the Retail Payment Systems booklet, as well as the other booklets in the IT Handbook, are available at: <http://ithandbook.ffiec.gov/it-booklets.aspx>

Contact: Please direct any questions concerning the new guidance to your Federal Reserve Bank of Kansas City central point of contact at (800) 333-1010 or IT Manager Sara Nielsen at (800) 333-1020, ext. 572-2530, or Sara.Nielsen@kc.frb.org.

Internet Link: A copy of the Federal Reserve Supervision and Regulation Letter SR 16-10 is available on the Board’s public web site at: <http://www.federalreserve.gov/bankinfo/srletters/SR1610.htm>