January 14, 2016

Expansion of the Federal Reserve’s Emergency Communications System

Attention: Chief Executive Officer of Each Tenth District Bank, and Holding Company

In Brief: The Federal Reserve is expanding its Emergency Communications System (ECS), a service which maintains a database of emergency contacts, to also include contact information of employees at Federal Reserve-supervised institutions who are capable of receiving and acting upon cyber emergencies (referred to as “designated cyber emergency contacts”).

Highlights: The Federal Reserve’s ECS database is currently maintained by the Federal Reserve Bank of St. Louis, which will be working with a representative from each Reserve Bank over the coming weeks to contact supervised financial institutions to identify and register designated cyber emergency contacts. The registration process requires each designated emergency contact to create a secure user identification and password and provide his or her name and business email, address, and telephone number.

ECS staff conducts periodic testing to ensure the validity of contact information stored with ECS.

Contact: Please direct any questions concerning the new guidance to Examinations & Inspections Manager Lacey Peters at (800) 333-1010, extension 8812884, or your Federal Reserve Bank of Kansas City central point of contact or Consumer Affairs contact.

Internet Link: A copy of the joint letter SR 15-10/CA 15-8 is available on the Board’s public web site at: http://www.federalreserve.gov/bankinforeg/srletters/SR1510.htm