



FEDERAL RESERVE BANK *of* KANSAS CITY

May 29, 2015

To: Chief Executive Officer of Each Tenth District State Member Bank, Bank Holding Company, and Savings and Loan Holding Company in the State of Oklahoma

Due to the recent storms in the Midwest, the Federal Reserve Bank of Kansas City would like to remind you of the guidance issued in SR 13-6/CA 13-3 on March 29, 2013. As highlighted in the attached letter dated April 15, 2013, the Federal Reserve has a long-standing policy of using available flexibility to facilitate the recovery efforts of banking organizations and their borrowers and other customers affected by a major disaster or emergency. The guidance provides information around the following topics:

- Working with Borrowers and Other Customers
- Financial Condition Review, Supervisory Response, and Regulatory Relief
- Submission of Regulatory Reports
- Temporary Changes to Branch Operations or Facilities
- Customer Identification
- Coordination of Regulatory Relief Efforts

A copy of the SR-CA Letter is available on the Federal Reserve Board of Governors' website at: <http://www.federalreserve.gov/bankinfo/srletters/sr1306.htm>.

If you have questions regarding the guidance, please contact your local Reserve Bank Officer, Central Point of Contact, or CA Contact.

Sincerely,

James H. Hunter  
Vice President

Sincerely,

Linda S. Schroeder  
Vice President

Attachment



FEDERAL RESERVE BANK *of* KANSAS CITY

April 15, 2013

**SR 13-6/CA 13-3 Supervisory Practices Regarding Banking Organizations and their Borrowers and Other Customers Affected by a Major Disaster or Emergency**

**Attention:** Chief Executive Officer of Each Tenth District State Member Bank, Bank Holding Company, and Savings and Loan Holding Company

**In Brief:** The Board of Governors has issued SR 13-6/CA 13-3 to highlight the supervisory practices that the Federal Reserve can employ when banking organizations and their borrowers and other customers are affected by a major disaster or emergency. This guidance supersedes SR 08-6/CA 08-8 and SR 05-16/CA 05-6. It is applicable to all supervised institutions regardless of size.

**Highlights:** Through this letter, the Federal Reserve is reaffirming its long-standing policy of using available flexibility, consistent with statutory and regulatory requirements, following a major disaster or emergency, to facilitate the recovery efforts of affected banking organizations. Banking organizations are encouraged to work with responsible Federal Reserve Bank supervisory and operations staff to resolve any issues related to operating problems resulting from a major disaster or emergency.

The guidance includes discussion of the following topics:

- **Working with Borrowers and Other Customers** - Institutions are encouraged to prudently work with customers to contribute to the health and recovery of the community.
- **Financial Condition Review, Supervisory Response, and Regulatory Relief** - The Federal Reserve will consider the unusual circumstances in reviewing financial conditions and determining any supervisory response. Institutions should consult with the responsible Reserve Bank if they encounter difficulties in complying with appraisal regulations as a result of damage caused by a major disaster, as waiver of appraisal regulations may be available. In accordance with Regulation BB and related guidance, activities that revitalize or stabilize a designated disaster area will be considered in evaluating a bank's record of helping to meet the credit needs of the community, even if provided to middle- or upper-income individuals.

- **Submission of Regulatory Reports** – An organization having difficulty submitting accurate or timely data because of a major disaster or emergency should contact the responsible Reserve Bank.
- **Temporary Changes to Branch Operations or Facilities** – The responsible Reserve Bank should be advised of temporary changes in operations or location resulting from a major disaster or emergency, with ongoing consultation when longer term plans have been determined.
- **Customer Identification** – Customer Identification Program requirements of the Bank Secrecy Act provide flexibility to use alternate documents or non-documentary methods to verify identities. Banking organizations should be alert to indications of fraud or other criminal activities and report suspicious activity in accordance with existing protocols.
- **Coordination of Regulatory Relief Efforts** – The Federal Reserve Banks will coordinate their regulatory relief efforts with appropriate state offices, state bank supervisors, and other Reserve Banks in cases where a declaration of a disaster or emergency covers areas in more than one Federal Reserve district.

**Attachment:** SR 13-6/CA 13-3 Supervisory Practices Regarding Banking Organizations and their Borrowers and Other Customers Affected by a Major Disaster or Emergency

**Contact:** Questions regarding the guidance may be directed to your local Reserve Bank Officers, Central Point of Contact, or CA Contact.

**Internet:** A copy of the SR/CA Letter is available on the Federal Reserve Board of Governors' web site at: <http://www.federalreserve.gov/bankinfo/srletters/sr1306.htm>