

Consumer Affairs

Consumer
Compliance
Risk



Consumer
Compliance Risk
Program Elements

Consumer Affairs

Elevated Consumer Compliance Risk

- Fair Lending
- Unfair, Deceptive or Abusive Acts and Practices (UDAP)
- Flood
- Vendor management

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Federal Reserve Bank and System Resources

Consumer Compliance Specific

- Regulatory Update Seminar
- FedConnection Calls
- Consumer Compliance Outlook Live
- Consumer Compliance Handbook
- Consumer Affairs Letters (CA Letters)

Broader Supervisory Coverage

- Community Banking Connections
- FedLinks
- Ask the Fed

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Other Resources

- Consumer Financial Protection Bureau's Website
- Other Industry Publications