



Kansas City Money Museum Accessibility

January 11, 2021

Accessibility Accommodations for Museum Guests

The Money Museum at the Federal Reserve Bank of Kansas City strives to offer the best experience for all of our guests. This page will provide information regarding accessibility to the museum and our guided tours. If you have questions regarding your visit, please contact us at 816-881-2683 or KCMoneyMuseum@kc.frb.org.

Accessible Parking

Free designated accessible parking is available in our visitor parking lot for guests with valid Department of Motor Vehicles (DMV) disability parking placards or license plates. Accessible parking is available on a first-come, first-serve basis. Guests may also be dropped off at our circle drive, located directly in front of our visitor entrance on Memorial Drive. Curb cuts are located at the end of the side walk that leads from the parking lot to the main entrance.

Entrance

Our visitor entrance is accessible on the first floor of the Federal Reserve Bank of Kansas City. The museum, its exhibits, and interactives can all be accessed on the main level of the Bank. Guests do not need to use stairs, a ramp or an elevator to visit the Museum.

Screening

All guests should be prepared for the Bank's security screening, which includes screening of all bags and purses and a walk-through or a hand held metal detector. Screening may take several minutes depending on the flow of visitor traffic, so we recommend giving yourself ample time for your visit.

United States residents over the age of 18 will be required to provide a valid government-issued ID (ex. driver's license). All international guests will be required to show a valid passport. If your group has guests over the age of 18 without a valid ID, some accommodations can be made. Please contact us at 816-881-2683.

Service Animals

We welcome those with disabilities who have a service animal to visit the Money Museums. Under the ADA, a service animal is defined as a dog or miniature horse that has been individually trained to do work or perform tasks for an individual with a disability; the task(s) performed by the service animal must be directly related to the individual's disability. Service animals that meet those requirements are welcome. Therapy animals and emotional support animals are not covered under ADA and are not permitted in the Museum. No pets of any type outside of service animals are permitted inside the Museum.

Guests Who Are Deaf or Hard of Hearing

All self-guided virtual experiences are accessible for guests who are deaf or are hard of hearing. All museum app tour experiences include open-captioning for all video content.

American Sign Language (ASL) interpreters can be provided for free in advance for guided tours. All guided tours must be reserved 15 days in advance.

Guests With Vision Loss

Braille versions of our Museum map are available for you to use in the Museum. Accommodations can be made to provide accessible experiences for guests who are blind or have low vision. Please feel free to contact us if you have any requests regarding your visit.

Guests with Limited Mobility

Courtesy wheelchairs are available at the visitor entrance; please let our Law Enforcement Officers know if you require a wheelchair during your visit. Wheelchairs are provided on a first-come, first-serve basis. Please feel free to contact us if you have questions regarding wheelchair availability.

Guests Who are Neuro-Diverse

The Money Museum is designed to have low-lighting and limited noise distractions. The museum offers several interactive hands-on exhibits. A quiet area for guests with SPD can be provided if requested.

Guided Tours

Additional accessibility accommodations can be made for visitors on our guided tours. All guided tours must be reserved 15 days in advance. Tours can be booked online through our tour registration page.