Small Businesses of Color Recovery Guide

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As the nation continues to work toward economic equity, and the demographics of the United States continue to change, the necessity of supporting the recovery of Small Businesses of Color (SBOCs) becomes imperative. The purpose of this guide is to help support the recovery of these businesses by providing readers with a range of ideas in the areas of small business credit and capital, education and training, policy recommendations, and community support. The information in this guide was derived from a wide variety of sources, including pre-existing research, insight from a wide range of outreach calls with small business support providers, and insight from a long-form questionnaire, which received responses from 20 organizations that support SBOCs from across the nation.

The guide will cover three major topics. The first will discuss the state of SBOCs before the COVID-19 pandemic to provide a historical context for the challenges these businesses faced. The second will be a series of recommendations for communities that seek to help SBOCs both recover in the short run and thrive in the long run. The final topic will share tools organizations can use to help develop and support programs for SBOCs in their community.

*Download the report here.*

The report concludes that a broad range of national and local actions need to occur to help SBOCs recover. These include improved access to various forms of credit and capital that are designed to meet the specific needs of SBOCs. In addition, new or expanded forms of education and training, better policy solutions and increased community support will need to occur. Expanded support for existing and new small business support providers that support SBOCs also will need to be put in place.

Entrepreneurship ecosystem building must be prioritized during the recovery. Because the challenges faced by SBOCs are holistic and systemic, identifying the local gaps and areas needed to be strengthened in SBOCs local ecosystems is critically important during the recovery. To build the entrepreneurship ecosystem, local stakeholders need to better understand the lived experiences of SBOCs, create local community and network-based strategies, and have a bias toward action, based on the significant effects COVID-19 has had on SBOCs.

The views expressed by the authors are their own and do not necessarily reflect those of the Federal Reserve System, its governors, officers or representatives.
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Steve Shepelwich is a lead community development advisor for the Federal Reserve Bank of Kansas City in the Oklahoma City Branch Office. Shepelwich’s work connects workers with jobs, improves the quality of lower-wage jobs, and helps institutions leverage the Community Reinvestment Act to support workforce development programs. He is currently partnering with the Atlanta Fed on the role of public benefits in supporting positive employment outcomes. Shepelwich began his community development career in the Peace Corps in Kenya as a small business advisor, then worked with other organizations in the region for six years. Before joining the Kansas City Fed in 2004, he worked for a Washington, D.C. consulting group assisting CDFIs, asset-building and economic development organizations. A Texas native, Shepelwich studied marketing as an undergrad at Texas A&M. A six-month internship with a rural development program in India sparked his interest in community development. Shepelwich received his master’s degree from Michigan State University and attended the Graduate School of Banking at the University of Wisconsin. Shepelwich is active with Goodwill Industries and Rotary, part of a community disaster response team, and volunteers with Wildcare Foundation, Oklahoma’s largest wildlife rehabilitation program. Shepelwich lives in Norman, Oklahoma, with his wife and two children. Highlights of his work include: “Investing in America’s Workforce.” Shepelwich hosted roundtables, the themes of which informed a national workforce development conference. Engaging Workforce Development: A Framework for Meeting CRA Obligations, produced in conjunction with the Dallas Fed. Small Business of Color Recovery Guide to assist communities develop equitable development strategies. About the Federal Reserve Bank of Kansas City The Federal Reserve Bank of Kansas City is one of 12 regional Reserve Banks that, along with the Board of Governors in Washington, D.C., make up our nation’s central bank. We work in the public’s interest by supporting economic and financial stability. The Kansas City Fed’s territory includes Colorado, Kansas, western Missouri, Nebraska, northern New Mexico, Oklahoma and Wyoming. Our headquarters is in Kansas City, with branch offices in Denver, Omaha and Oklahoma City. The Kansas City Fed Community Development Department promotes economic development and public understanding that leads to progress for lower-income individuals and communities. Our focus areas include community development investments, digital inclusion, small business / entrepreneurism, and workforce development.
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