Recent Lessons in Risk Management



Four Key Pillars of Risk Management

- Board and senior management oversight
- Policies, procedures, and limits
- Risk monitoring and management information systems
- Internal controls

Board and Senior Management Oversight

- Establishes strategic direction and risk levels consistent with business objectives, capital, liquidity and other constraints.
- Approves significant policies including those related to managing risk with periodic review of risk exposure limits.
- Remains informed about risks as the business activities change and innovations occur in financial markets and risk management practices.
- Ensures risk management is in place before risk is assumed.

Board and Senior Management Oversight Red Flags

- No identification of risk appetite.
- Either lack of strategic planning, or vaguely defined strategic plan without adequate direction.
- Implementation of business strategies without a cohesive risk management framework.
- Misalignment of business strategy with senior management knowledge and acumen.
- Policy-dominant individuals.

Policies, Procedures and Limits

- Provide for adequate identification, measurement, monitoring, and control of the risks posed by the institution's significant risk-taking activities.
- Consistent with the institution's stated strategy and risk profile.
- Establish accountability and lines of authority across the institution's activities.
- Provide for the review and approval of new business lines, products, and activities, as well as material modifications to existing activities, services, and products.

Policies, Procedures and Limits Red Flags

- Incomplete or outdated policies and procedures that do not capture daily implementation of business strategies and limits.
- Missing policies and procedures.
- Bank practices not aligned with policies and procedures.

Risk Monitoring and Management Information Systems

- Must address all material risks.
- Key assumptions, data sources, models, and procedures used in measuring and monitoring risks are appropriate and adequately documented and tested for reliability on an on-going basis.
- Must be appropriate to monitor the complexity of risk taken.
- Must be accurate and provide timely and sufficient information to identify any adverse trends and to evaluate the level of risks faced by the institution in relation to approved policies.

Risk Monitoring and Management Information Systems Red Flags

- Concentration exposures and appropriate limits not considered.
- Either lack of or incomplete risk assessments.
- Initial third-party risk due diligence not performed timely or incomplete.
- Inaccurate, untimely and infrequent reporting to the board for material risk areas.

Internal Controls

- Clear lines of authority for risk management and for monitoring adherence to policies, procedures, and limits. Independence and objectivity.
- Organizational structures reflect actual operating practices and management responsibilities.
- Reports are reliable, accurate, and timely; and material exceptions are noted and promptly investigated or remediated.
- Support compliance with applicable laws, rules, regulations, and supervisory requirements.
- Scope, conclusions and remediation actions of independent reviews, audits and examinations are well documented and receive appropriate attention from the board and senior management.

Internal Controls *Red Flags*

- Management and Staff
 - No adherence to internal controls
 - Absence of internal controls culture
- Audit program
 - Frequency of review not appropriately aligned with risk
 - Lack of independence
 - Reliance on third-parties to monitor and test with no additional oversight

Guidance

- <u>SR 23-4 attachment: Interagency Guidance on Third-Party Relationships: Risk Management</u> (federalreserve.gov)
- The Fed SR 21-3 / CA 21-1 : Supervisory Guidance on Board of Directors' Effectiveness (federalreserve.gov)
- <u>The Fed Supervisory Letter SR 16-11 on supervisory guidance for assessing risk management at supervised institutions with total consolidated assets less than \$100 billion -- June 8, 2016 -- Revised February 17, 2021 (federalreserve.gov)</u>
- <u>The Fed Supervisory Letter SR 11-10 on Interagency Counterparty Credit Risk Management Guidance -- July</u> <u>5, 2011 (federalreserve.gov)</u>
- FRB: Supervisory Letter SR 99-3 (SUP) on supervisory guidance regarding counterparty credit risk management--February 1, 1999 (federalreserve.gov)
- <u>Conducting Due Diligence on Financial Technology Companies A Guide for Community Banks</u> (federalreserve.gov)
- Federal Reserve Board Publication Community Bank Access to Innovation through Partnerships
- <u>Material Loss Review of Heartland Tri-State Bank (federalreserve.gov)</u>
- Federal Reserve Board Agencies issue guide to assist community banks to develop and implement thirdparty risk management practices

Questions

